## Posti Group Corporation

 Interim ReportNovember 2, 2015

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## Volumes Q1-Q3/2015



- Q1-Q3/2014 ■ Q1-Q3/2015

Addressed letters


Newspapers


OpusCapita's electronic transactions


Magazines


## July-September

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## Key events

$+$

- Operating result before non-recurring items improved to EUR 9.6 (6.8) million.
- Positive result in Parcel and Logistics Services.
- Parcel services volume grew by 2.5\%.
- Sales of logistics properties in Sweden and Norway.
- Positive ruling for Posti in VAT case.

Comparable net sales down 7.5\%.

- Continued decline in mail delivery volumes.
- Logistics market continues to decline.
- High season delayed in Russia and weak in Finland.
- Non-recurring items EUR -11.8 million, including impairment losses in Russia and an adjustment in gain on real estate sale.

NET SALES


OPERATING RESULT
before non-recurring items


## Key figures <br> July-September 2015

|  | $7-9 / 2015$ | $7-9 / 2014$ | 2014 |
| :--- | ---: | ---: | ---: |
| Net sales, EUR million | 373.5 | 435.1 | $1,858.7$ |
| Operating result (non-IFRS), EUR million* | 9.6 | 6.8 | 50.8 |
| Operating result (non-IFRS), \%* | 2.6 | 1.6 | 2.7 |
| Operating result (EBIT), EUR million | -2.2 | -7.4 | 5.8 |
| Operating result (EBIT), \% | -0.6 | -1.7 | 0.3 |
| Result before taxes, EUR million | -7.0 | -10.1 | -4.6 |
| Result for the period, EUR million | -1.1 | -9.1 | -4.4 |
| Return on equity (12 months), \% |  |  | -0.7 |
| Return on invested capital (12 months), \% |  |  | 1.0 |
| Equity ratio |  |  | 45.9 |
| Gearing, \% |  |  |  |
| Gross capital expenditure, EUR million |  | 11.8 |  |

- Net sales down 14.2\%.
- Decline in net sales due to falling postal delivery volumes, the weak logistics market and the depreciation of the ruble.
- Operating result before non-recurring items improved.
- Operating result was boosted by the divestment of international freight operations as well as efficiency improvement measures.
- Operating result improved.


## Change in costs* <br> Q3/2014 => Q3/2015



* excluding non-recurring items


## January-September



## Key events

- The Group's operating result \% excluding nonrecurring items was nearly unchanged year-onyear despite the decline in net sales.
- The result of Parcel and Logistics Services turned to positive.
- Postal Services' operating result improved.
- Parcel services volume grew by $4 \%$.
- International freight operations were divested to improve profitability.
- Return on investment improved to 6.3\%.
- The sell and lease back of three postal centers and one warehouse.
- Net sales down $11 \%$, comparable net sales down 6\%.
- Operating result in Russia turned losses.
- OpusCapita's operating result before non-recurring items declined by $33 \%$.
- Continued decline in mail delivery volumes.
- The ruble depreciated by $47 \%$ from the previous year.

NET SALES


OPERATING RESULT
before non-recurring items


## Key figures

January-September 2015

|  | $1-9 / 2015$ | $1-9 / 2014$ | 2014 |
| :--- | ---: | ---: | ---: |
| Net sales, EUR million | $1,215.6$ | $1,367.0$ | $1,858.7$ |
| Operating result (non-IFRS), EUR million* | 23.3 | 27.3 | 50.8 |
| Operating result (non-IFRS), \%* | 1.9 | 2.0 | 2.7 |
| Operating result (EBIT), EUR million | 46.2 | -5.1 | 5.8 |
| Operating result (EBIT), \% | 3.8 | -0.4 | 0.3 |
| Result before taxes, EUR million | 37.2 | -12.2 | -4.6 |
| Result for the period, EUR million | 31.7 | -8.9 | -4.4 |
| Return on equity (12 months), \% | 5.9 | 1.4 | -0.7 |
| Return on invested capital (12 months), \% | 6.3 | 1.3 | 1.0 |
| Equity ratio | 48.8 | 47.2 | 45.9 |
| Gearing, \% | 8.1 | 19.9 | 17.2 |
| Gross capital expenditure, EUR million | 43.7 | 42.9 | 57.5 |

- Net sales down $11 \%$.
- Decline in net sales due to falling postal delivery volumes, the weak logistics market and the depreciation of the ruble.
- The operating result before non-recurring items declined.
- The operating result was improved by nonrecurring items of EUR +23 million.
- Operating result improved.


## Change in costs* <br> Q1-Q3/2014 => Q1-Q3/2015



* Before non-recurring items


## Employees

- At the end of September, the number of employees stood at 21,187 $(23,459)$.
- Of these, $16,406(18,340)$ worked in Finland.
- The Group's personnel expenses decreased by nearly $11 \%$ year-on-year.
- As of September 30, 2015, a total of 1,195 employees have applied for the Uusi polku (New path) program, and 797 have been accepted.


## Employees by business group

Other operations
includes all employees in Operations and Group Functions.

Number of employees in Finland and abroad

$\square$ Other countries

■ Finland

## Business groups

## Postal Services

## July-September

- The decrease in net sales was attributable to a decline in domestic delivery product volumes. Chinese e-commerce deliveries to Russia started this year.
- Cost adaptation measures have not fully compensated for the decline in the volume of delivery products. The operating result declined.


## January-September

- The operating result before non-recurring items improved due to the strong first quarter, improvements in operational efficiency and the increases in postage fees that took effect at the beginning of 2015 .
- Operating result improved.

|  | $7-9 / 2015$ | $7-9 / 2014$ | Change \% | $1-9 / 2015$ | $1-9 / 2014$ | Change \% |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Net sales | 161.6 | 168.6 | $-4.2 \%$ | 535.0 | 553.5 | $-3.3 \%$ |
| Operating result <br> (non-IFRS) | 5.7 | 7.5 | $-24.0 \%$ | 31.6 | 29.0 | $8.7 \%$ |
| Operating result <br> (EBIT) | 6.4 | 7.5 | $-14.6 \%$ | 32.5 | 29.0 | $11.7 \%$ |
| Operating result <br> (non-IFRS), \% | $3.5 \%$ | $4.4 \%$ |  | $5.9 \%$ | $5.2 \%$ |  |
| Operating result <br> (EBIT), \% | $4.0 \%$ | $4.4 \%$ |  | $6.1 \%$ | $5.2 \%$ |  |

## Postal Services

## July-September

- The volumes of addressed letters, newspapers and magazines decreased.
- Chinese e-commerce deliveries to Russia started this year.


## Parcel and Logistics Services

## July-September

- Comparable net sales decreased.
- The decline in net sales was due to falling volumes in domestic freight, a decline in the processing volumes and fill rates in the warehousing business, and the general economic situation.
- Significant improvement in the result particularly due to the divestment of international freight operations.

|  | $7-9 / 2015$ | $7-9 / 2014$ | Change \% | $1-9 / 2015$ | $1-9 / 2014$ | Change \% |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Net sales | 137.5 | 174.9 | $-21.4 \%$ | 448.1 | 538.4 | $-16.8 \%$ |
| Operating result <br> (non-IFRS)* | 2.1 | -6.8 | - | 1.0 | -9.1 |  |
| Operating result <br> (EBIT) | 4.3 | -10.7 | - | -10.4 | -14.0 |  |
| Operating result <br> (non-IFRS), \%* | $1.5 \%$ | $-3.9 \%$ |  | $0.2 \%$ | $-1.7 \%$ |  |
| Operating result <br> (EBIT), \% | $3.1 \%$ | $-6.1 \%$ |  | $-2.3 \%$ | $-2.6 \%$ |  |

## Parcel and Logistics Services

## July-September

- Volumes continued to fall in domestic freight, warehouse handling volumes and fill rates declined.
- Parcel services volume continued to grow. Posti delivered 7.8 million parcels. Parcel services volume grew by $2.5 \%$.


## January-September

- Posti delivered 24.2 million parcels. Of these $7 \%$ went through parcel points. The number of parcels going through parcel points grew by $48 \%$ year-on-year. Parcel services volume grew by 4\%.
- 1,406 service points at the end of September. 23 new parcel points went into service and their number totaled 482.


Domestic freight
results


## Itella Russia

## July-September

- Measured in local currency, net sales decreased by $8.6 \%$ due to the weak general economic situation and the resulting fall in warehousing, processing and transport volumes.
- Euro-denominated net sales decreased by 37.8\%.


## January-September

- Operating result in Russia turned losses.
- The ruble depreciated by 47\% year-on-year.
- The decrease in the operating result was due to lower volumes as well as the development of the ruble exchange rate and the currency basis of lease expenses.

|  | $7-9 / 2015$ | $7-9 / 2014$ | Change \% | $1-9 / 2015$ | $1-9 / 2014$ | Change <br> $\%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Net sales | 29.3 | 47.2 | $-37.8 \%$ | 88.1 | 131.3 | $-32.9 \%$ |
| Operating result (non- <br> IFRS)* | -1.4 | 2.7 | - | -4.3 | 0.4 |  |
| Operating result <br> (EBIT) | -9.0 | 2.7 | - | -12.2 | 0.3 |  |
| Operating result (non- <br> IFRS), \% |  |  |  |  |  |  |
| Operating result <br> (EBIT), \% | $-4.6 \%$ | $5.7 \%$ |  | $-4.8 \%$ | $0.3 \%$ |  |

## Itella Russia

## July-September

- Warehousing, handling and transport volumes fell.
- Operational efficiency in warehousing was improved.


## January-September

- As of September 30, 2015, the ruble had depreciated by 47\% year-on-year.
- The average warehouse fill rate in January-September was 83\% in Moscow and $85 \%$ in other areas.

Warehouse fill rates


## OpusCapita

## July-September

- The non-IFRS operating result was reduced by a decline in volumes in the printing business across all countries of operation. The outsourcing business was weakened by extra personnel expenses related to customer projects. Investments in development programs related to supply chain financing solutions, robotics and internationalization increased.

|  | $7-9 / 2015$ | $7-9 / 2014$ | Change \% | $1-9 / 2015$ | $1-9 / 2014$ | Change \% |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Net sales | 60.8 | 60.4 | $0.6 \%$ | 193.5 | 192.5 | $0.5 \%$ |
| Operating result <br> (non-IFRS) | 4.2 | 5.1 | $-16.5 \%$ | 11.1 | 16.6 | $-33.2 \%$ |
| Operating result <br> (EBIT) | 3.8 | 3.0 | $24.5 \%$ | 9.7 | 12.7 | -23.9 |
| Operating result <br> (non-IFRS), \%* | $7.0 \%$ | $8.4 \%$ |  | $5.7 \%$ | $8.6 \%$ |  |
| Operating result <br> (EBIT), \% | $6.2 \%$ | $5.0 \%$ |  |  |  |  |

## OpusCapita

## July-September

- OpusCapita ceased its operations in Slovakia on September 30, 2015.

Electronic messages

## January-September

- Continuous service business operations accounted for $94 \%$ of net sales.
- Total transaction volume 400 million.
- Electronic transaction volume grew to 141 million, $35 \%$ of the total transaction volume.
- Patrik Sallner took up his post as CEO on October 5.



## Outlook for the rest of the year

## Market environment

- The Group's business is characterized by seasonality. Net sales and operating profit in the business groups are not accrued evenly over the year. In postal services and consumer parcels, the first and fourth quarters, in particular, are typically strong, while the second and third quarters are weaker in comparison.
- Uncertainty in Russia continues.


## Net sales

- Comparable net sales in euros for 2015 are expected to decrease significantly compared to 2014.


## Operating result (EBIT)

- The Group's operating result before non-recurring items is expected to remain on par with the previous year if the negotiations on the collective agreement reach a conclusion without significant operational disruption. The operating result for 2015 will include significant non-recurring items.


## Capital expenditure

- Capital expenditure is expected to increase from 2014.


## Appendices



## Financial targets

- Operating profit percentage exceeds $5 \%$
- Gearing does not exceed 35\%
- Return on invested capital is at least $10 \%$
- More than $10 \%$ of the Group's net sales will come from new business areas in 2018. marketing and information services by leveraging Posti's data


## We will create new

 warehouse and transport services in areas such as food logisticsOperating profit percentage


## Performance improvement programs

EUR million


- The EUR 100 million target for the performance improvement program for 2013-2014 was reached ahead of schedule. The target was exceeded, with total savings amounting to nearly EUR 140 million.
- A new performance improvement program for 2015-2016 targeting savings of EUR 75 million. The Group expects to reach this target ahead of schedule.
- The aims include achieving synergy benefits through the consolidation of production, improving the efficiency of the ICT function, achieving savings in sourcing, and simplifying the product portfolio.


## Group cost structure

January-September2015


## Balance sheet

## EUR million

| TOTAL ASSETS |  |
| :---: | :---: |
| - Goodwill | - Property, plant \& equipment |
| - Other non-current assets | - Current assets |

## EQUITY AND EQUITY RATIO

- Total equity Equity ratio (\%)


30.9.2014


## crsh tom

|  | $1-9 / 2015$ | $1-9 / 2014$ | 2014 |
| :--- | :--- | :--- | :--- |
| Result for the period | 31.7 | -8.9 | -4.4 |
| Cash flow from operating <br> activities before financial items <br> and taxes | 30.9 | 65.8 | 108.6 |
| Cash flow from operating <br> activities | 29.2 | 50.7 | 93.2 |
| Cash flow from investing <br> activities | -42.9 | -18.3 | -46.3 |
| Cash flow from financing <br> activities | -4.8 | -19.8 | -23.2 |
| Change in cash and cash <br> equivalents | -18.5 | 12.5 | 23.7 |
| Cash and cash equivalents at <br> the end of the review period | 79.6 | 91.7 | 98.7 |

- Cash flow from operating activities before capital expenditure was EUR 29.2 (50.7) million.
- Capital expenditure amounted to EUR 38.7 (32.5) million. The Group invested in vehicles, production projects, parcel points, terminal improvement projects and the transport fleet.
- Proceeds from divestments totaled EUR 135.8 million.



## Net debt and the maturity structure of loans



Maturity structure of loans and financing arrangements, EUR million


Net debt, EUR million $\rightarrow$ Gearing (\%)

## Result announcements

 in 2016Financial statements for 2015: February 12, 2016, at 10:00 a.m. Q1: April 29, 2016, at 10:00 a.m. Q2: July 18, 2016, at 10:00 a.m. Q3: October 31, 2016, at 10:00 a.m.

